

Parts Express

Service for Steam Turbines in Asia Pacific



For a complete listing of products and services, visit us on the Internet at www.dresser-rand.com

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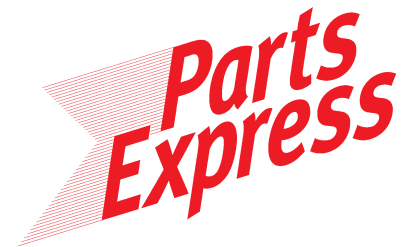
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Dresser-Rand Parts Express is a parts fulfillment service for single-stage and multi-stage steam turbines manufactured in North America and Europe. It helps clients maintain reliability and efficiency throughout the life cycle of their equipment.

D-R keeps steam turbine parts in stock in Asia Pacific. Within this region, orders for such products are ready to ship within 24 hours. Orders received from outside Asia Pacific are ready to ship within 48 to 72 hours (proper paperwork and shipping information must be provided).

Examples of frequently shipped parts are trip valve components, throttle valve and trip lever assembly items, bearings, carbon rings, springs, steam and oil seals, and other wear parts. Each order is shipped in its entirety, unless otherwise specified in writing by the client.



Placing Orders

There are no special procedures required to place or receive Parts Express orders. All parts, whether or not they are shipped through the Parts Express service, can be contained in the same order. If an order contains express and non-express items, it will be shipped complete at the earliest availability of all parts, unless the shipment contains back-ordered items or partial shipment is authorized in writing by the client. Parts orders can be placed through your local D-R representative or directly from Dresser-Rand in Kuala Lumpur, Malaysia.

All parts orders require a serial number to identify the equipment and to ensure shipment of the correct parts. Model identification and serial number can be found on the nameplate of your turbine. Use the contact list below to order directly from your local D-R representative; this will expedite your request for a quote (RFQ).

Asia Pacific Parts Support Contact List

Turbine Type	Model	Kuala Lumpur Telephone / Fax	D-R Services Indonesia Telephone / Fax
Single-stage	TF, RL, RLH, RLV	(Int'l +60) 3-2093-6633 / (Int'l +60) 3-2093-2622	(Int'l +62) 254-310-903 / (Int'l +62) 254-310-907
Single-stage	SST 300, SST 500, SST 700	(Int'l +60) 3-2093-6633 / (Int'l +60) 3-2093-2622	(Int'l +62) 254-310-903 / (Int'l +62) 254-310-907
Multi-stage	R, K, U	(Int'l +60) 3-2093-6633 / (Int'l +60) 3-2093-2622	(Int'l +62) 254-310-903 / (Int'l +62) 254-310-907
Multi-stage	S, TS, T	(Int'l +60) 3-2093-6633 / (Int'l +60) 3-2093-2622	(Int'l +62) 254-310-903 / (Int'l +62) 254-310-907